

Distribution Access Services¹ **Schedule of Fees**

The fees and charges required by this schedule are non-refundable and are charged in all circumstances. They apply to the services described in the Terms and Conditions for Distribution Access and in the Terms and Conditions for Retail Access Services.

1. Connection/Disconnection/Reconnection Fee:

Regular Business Hours: \$40.85 per request
Overtime Hours: \$275.96 per request

This fee is applicable to a new service connection, disconnection of an energized service or reconnection of a de-energized service requested by a Retailer on behalf of a Customer. Disconnection and reconnection may involve installation or removal of a load limiter.

2. Revoke Disconnection Fee:

Regular Business Hours: \$40.85 per request
Overtime Hours: \$275.96 per request

This fee is applied when instructions were received to disconnect service, subsequent instructions were received to cancel the disconnect order but the crew had been mobilized and was en-route to the Site.

3. Emergency Service Fee:

Applicable Overtime Rates

This fee is applied when service is required on an emergency basis. The fee is applicable to a new connection or reconnection or other application for Electricity Services, for all new or existing either metered or flat rated, temporary or permanent, regardless of whether or not a physical electrical connection must be made at that particular time. The fee for emergency Electricity Services is in addition to and not in place of the application fee. Electricity Services is conditional upon clearance having been obtained from the appropriate Safety Codes Officers, and construction having been completed (other than a single span of overhead Service drops), and application having been made during normal City business hours.

4. Extra Service Trip Fee: Regular Business Hours: \$40.850 per request
Overtime Hours: \$275.96 per request

Applicable where the extra Service trip is required because of failure of the Customer to comply with conditions for attaching to supply of electricity by the City or because of inadequate or unsafe conditions and equipment. This fee applies to each return trip by the City or its agents.

¹ 3273/A-2004, 3273/B-2009, 3273/C-2009, 3273/A-2010

12. Settlement History – Consumption \$112.39 per Hour

This fee is applied when a Retailer or Customer requests the consumption history beyond twelve (12) months for a Site.

13. Verification of Settlement Data \$100.00 per Hour

This fee is applied when a Retailer requests that an investigation be performed of suspect Load Settlement data. In the event that the City data is, in the opinion of the City, substantively incorrect, the fee is waived.

14. Custom Load Profile \$112.39 per Hour Plus Materials

This fee is applied when a Retailer requests a custom load profile.

15. Verification of Distribution Access Tariff Data \$112.39 per Hour

This fee is applied when a Retailer requests an investigation of suspect Distribution Access Tariff billing data. In the event that the City data is incorrect, the fee is waived.

16. Verification of Transaction Bill Data \$112.39 per Hour

This fee is applied when a Retailer requests an investigation of suspect billing data for a specific service order. In the event that the City's data is incorrect, the fee is waived.

17. Delivery of Cut-Off Warning Notice \$40.85 per Notice

This fee applies to a request from a Retailer to deliver a cut-off warning notice at a Site where either the Site will be cut off for financial reasons or the customer needs to be warned of impending cut-off due to vacancy or other non-financial reasons. The fee is charged to the requesting Retailer.

18. Request Distribution Tariff History \$112.39 per Hour

This fee applies when a Retailer requests a history of Distribution Tariff billing.

19. Penalty for Late Payment 3.25% of Total Current Charges Outstanding

This fee applies to a Retailer, customer or Distributed Generator. A one-time penalty charge of 3.25% will be applied no less than twenty-five days following the Current Bill Date indicated on the bill to total current charges outstanding.