

The fees and charges apply to the services described in the Terms and Conditions for Distribution Access Services and in the Terms and Conditions for Retail Access Services. The fees and charges required by this schedule are non-refundable in all cases where the associated service has been rendered or the applicable conditions for imposing the fee or charge have been satisfied.

I Connection/Disconnection/Reconnection Fee:

\$25.00 per request

\$50.00 per request

This fee is applicable to a new Service Connection, disconnection of an Energized Service Connection or reconnection of a De-Energized Service Connection requested by a Retailer on behalf of a Customer during The City's normal business hours. Disconnection and reconnection may involve remote limiting or connection, or installation and removal of a Load Limiting Device. Outside of The City's normal business hours, the Emergency Service Fee will apply.

\$50.00 per request

This fee is applied when instructions were received to disconnect a Service Connection, and subsequent instructions were received to cancel the disconnect order but the crew had been mobilized during The City's normal business hours and was en route to the Site. Outside of The City's normal business hours, the Emergency Service Fee will apply.

\$160.00 per hour

This fee is applied when work is scheduled at the request of either the Customer or The City outside of the City's normal business hours. A Customer that requires work to be scheduled outside of The City's normal business hours will be required to pay this fee. Scheduling work outside of normal business hours is subject to personnel availability. The work will be billed in hourly increments, with a minimum two-hour charge.

4 Extra Service Trip Fee: \$50.00 per trip

This fee is applied where an extra service trip is required during the City’s normal business hours after the initial Energization request failed as a result of deficiencies related to the Customer’s equipment, lack of ability to access a Site, unsafe conditions or noncompliance by the Customer with any codes or the Customer Service Guidelines. This fee applies to each return trip by The City or its agents. Outside of The City’s normal business hours, the Emergency Service Fee will apply.

**5 Ad Hoc Meter Test: \$220.00 for Self-Contained Meter
\$280.00 for Instrument-type Meter**

This fee applies when The City tests a City-owned Meter at the request of a Retailer or a Customer. The fee is charged only if the accuracy proves to be within the limits allowed by Measurement Canada.

6 Non-Access: \$25.00 per occurrence per month

This fee applies when The City is unable to obtain access to a Site for the purposes of disconnecting a Service Connection or installing, maintaining, replacing, testing, monitoring, reading or removing the City’s Facilities. The fee will be applied monthly and will continue until access is obtained.

7 Off-Cycle Meter Reading Fee:
Standard Meter: \$25.00 per request
Non-Standard Meter: \$50.00 per request

This fee is applied when a Retailer or a Customer requests that an off-cycle Meter reading be performed.

8 Meter Upgrade Fee:
Non-Standard Meter \$150.00
Multi-phase Meter \$250.00

This fee applies to the time required for City-owned Meter upgrades, which are only conducted during the City’s normal business hours. Customers are also responsible for the cost of materials, including the Meter itself.

9 Settlement History – Consumption Fee: \$130.00 per hour

This fee is applied when a Retailer or a Customer requests the Customer’s consumption history for a Site beyond the period of 12 months immediately preceding the request.

I0 Verification of Settlement Data Fee: \$130.00 per hour

This fee is applied when a Retailer requests that an investigation be performed of suspect Load Settlement data. In the event that The City data is, in the opinion of The City, substantively incorrect, the fee is waived.

I1 Custom Load Profile Fee: \$130.00 per hour plus materials

This fee is applied when a Retailer requests a custom load profile.

I2 Verification of Distribution Access Service Data Fee: \$130.00 per hour

This fee is applied when a Retailer requests an investigation of suspect Distribution Access Service billing data. In the event that The City data is, in the opinion of The City, substantively incorrect, the fee is waived.

I3 Verification of Transaction Bill Data Fee: \$130.00 per hour

This fee is applied when a Retailer requests an investigation of billing data for a specific service order. In the event that The City's data is, in the opinion of The City, substantively incorrect, the fee is waived.

I4 All Warning Notice Fee: \$50.00 per notice

This fee applies to a request from a Retailer to deliver an All Warning Notice at a Site where either the Site will be cut off for financial reasons or the Customer needs to be warned of impending cut-off due to vacancy or other non-financial reasons.

I5 Request Distribution Tariff History Fee: \$130.00 per hour

This fee applies when a Retailer requests a history of Distribution Tariff billing.

I6 Non-Standard Meter Reading Fee: \$50.00 per Site per month

This fee is applicable to all Sites where The City has installed a Non-Standard Meter at the request of a Customer.

**I7 Interval Data Request Fee:
HUF Format: \$0.00 per Site per annual request**

A fee is not charged when a Retailer or another party authorized by the Customer requests Interval Meter data for a period of no more than 12 months preceding the date of request, limited to one annual request per Site by either a Retailer or any other party authorized by the Customer. Additional requests made during the subsequent 12 months are considered to be a Non-Standard Data Request and are subject to an additional fee as shown below.

I8 Cumulative Data Request Fee:**HUF Format:****\$0.00 per Site per annual request**

A fee is not charged when a Retailer or another party authorized by the Customer requests cumulative Meter data for a period of no more than 12 months preceding the date of request, limited to one annual request per Site by either a Retailer or any other party authorized by the Customer. Additional requests made during the subsequent 12 months are considered to be a Non-Standard Data Request and are subject to an additional fee as shown below.

I9 Non-Standard Data Request Fee:**\$130.00 per hour**

This fee is charged when a request is made for Interval Meter or cumulative Meter data that is not provided in HUF format. These requests will be billed in hourly increments, with a minimum one-hour charge.