

August 17, 2021

Rip 'n Rec Back to School Pass

Rip n Rec Back to School Pass allows children and youth, ages 3 - 17, unlimited access to Red Deer Transit and drop-in programs at City recreation facilities.

Passes are valid from September 1 – October 31, 2021

1. Summary of a Rip 'n Rec passes:

Category	Pass	Access	Cost	Available at
Children ages 3 to 12	Rip 'n Rec Pass	Collicutt Center, G.H. Dawe Centre, Michener Aquatic Centre and Recreation Centre; & full access to Transit service	\$50.00	~ Collicutt Center ~ G.H. Dawe Centre ~ Michener Aquatic Centre
Restricted Student Transit Pass	Rip 'n Rec Pass		\$50.00	
Unrestricted Student Transit Pass	Rip 'n Rec (Rec only)	Collicutt Center, G.H. Dawe Centre, Michener Aquatic Centre & Recreation Centre	\$25.00	~ Recreation Centre

Passes are non-transferrable. Replacement cards are available for \$10.00 each. All sales are final and no refunds.

2. Where can I purchase a Rip 'n Rec pass?

Rip 'n Rec passes are available at the Collicutt Centre, G.H Dawe Centre, Michener Aquatic Centre and Recreation Centre.

3. Are passes available for purchase at City Hall or Sorenson Station transit terminal?

No. Pass sales require the use of the Intelli system and are therefore only available at recreation facilities with cashier services (Collicutt, G.H. Dawe, Michener Aquatic and Recreation Centres)

4. Are Rip 'n Rec passes available online?

No. Passes must be purchased in person at recreation facility. Pass holder pictures are also required before the card can be printed.

5. When will be the 2021 Rip 'n Rec passes available for purchase?

Sales begin Monday August 30th.

6. When are Rip 'n Rec passes valid?

2021 Rip 'n Rec passes are valid from September 1st to October 31st.

7. I already purchased a transit pass for my child. Can I get a refund?

- For children ages 13-17 with **Unrestricted** Student Transit pass, no refund will be available. They could purchase **Rip n Rec (Rec only)**.
- For children ages 13-17 with **Restricted** Student Transit pass, no refund will be available. They will purchase **Rip n Rec pass**.

- 8. My child already has a recreation pass, can I switch it to a Rip 'n Rec pass?**
Yes. The current pass will be cancelled and the credit could be applied to the Rip 'n Rec pass.
- 9. What payment types are accepted for Rip 'n Rec passes?**
Cash, cheque, debit, MasterCard and Visa are accepted at our facilities.
Note: NSF cheque fee is \$35.00.
- 10. Can RPC Gift Cards be used to purchase Rip 'n Rec passes?**
Yes. Customers may purchase Rip 'n Rec passes using RPC Gift Cards.
- 11. What happens if a Rip 'n Rec pass is lost, damaged or altered?**
A \$10.00 fee will be charged for each replacement card.
- 12. Which facilities can be accessed with Rip 'n Rec passes?**
The passes are valid at the Collicutt, G.H. Dawe, Michener Aquatic and Recreation Centres.
- 13. Are Rip 'n Rec passes valid at Kinex Arena, Kinsman Arena or Servus Arena?**
Yes. Please check public skating drop-in schedules.
- 14. Are Rip 'n Rec passes transferrable?**
No. A Rip 'n Rec pass is only valid for the customer it is initially assigned to and is non-transferrable. All sales are final and no refunds.
- 15. Which transit routes are valid with a Rip 'n Rec Card?**
Rip 'n Rec passes are only valid for Red Deer Transit within the City of Red Deer limits and Route 12 - Gasoline Alley.
- 16. Where can I find more information?**
More information on Rip 'n Rec is available online at <http://www.reddeer.ca/backtoschool> or contact the Recreation section at 403-309-8411 or email: recreation@reddeer.ca.