

September 7, 2021

Masking not required while participating in indoor recreation activities

Following the Provincial announcement on Friday, September 3, masking is mandatory in all recreation spaces, but not while participating in an indoor fitness or recreation activity.

1. When are masks not required in City recreation facilities?

When participants are using indoor field of play areas such as ice surfaces, soccer fields, fitness areas and pools, masking is not required.

2. When are masks required in City recreation facilities?

When not participating in a recreation activity, masking is required throughout The City's facilities, including in lobbies, hallways, change rooms, spectator zones and all common spaces. To ensure all people entering City facilities are masking up when required, disposable masks are available at the entrances of all City facilities.

3. Will masks be required when in swimming pools?

If you are participating in a swim lesson or public swimming at one of The City's recreation facilities, masking is not required. If you are a spectator, not a participant, masking is required.

4. Do I have to wear a mask while walking to my recreation activity?

Yes, masking is required in all indoor public spaces as per the Provincial masking mandate. When travelling throughout our facilities, such as in lobbies, hallways, changes rooms and common spaces, be sure to mask up until you get to your field of place area.

5. Are there capacity limits in indoor recreation spaces again?

Some amenities are experiencing capacity limits from time to time due to staff availability. Current COVID-19 health restrictions do not require reduced indoor gathering limits at this time. We do continue to encourage people visiting City facilities to also follow general guidelines to reduce the spread, including, but not limited to, maintaining physical distancing when possible, washing/sanitizing hands frequently, staying home when sick.

6. I have a booking or membership at a City recreation facility, can I get a refund?

Yes, The City respects individual's level of comfort when it relates to COVID-19 and keeping themselves and our community healthy and safe. If people would like to cancel or suspend a booking or membership, they can contact one of the recreation facilities at 403.309.8411 or contact facilitybookings@reddeer.ca. The City has temporary re-instated the COVID-19 interim cancellation and refund policy for those wishing to cancel or suspend activities.